

Rules & Regulations for **Informa Markets**
Retail Jewellers Guild Awards

1. Definition

Awards	Retails Jewellers Guild Awards
Awards Management	Personnel from Retails Jewellers Awards and / or organizers who are responsible for the overall conduct of the Awards
Applicant	Any person that sends in an application to participate in the Awards as per the rules & regulations, or is nominated by Informa Markets to participate in the Awards
Application form	The entry for the Award is determined by the completely filled-in form submitted by participant. The participant who must apply online on the below mentioned website
Jury	A group of experts identified by Awards Management for evaluation/review of the entries based on pre-defined evaluation parameters which will be reviewed by an independent agency
Rules and Regulations ("T&C" or "Terms")	The terms governing the Awards, as may be amended from time to time by the Awards Management
Website	https://www.retailjewellersguildawards.com/

- 1.1. These Terms may be modified without any prior written notification. Participant is advised to regularly review these Terms uploaded on the website. If there is any disagreement with any of the Terms and any amendments thereto, Participant must not participate in the award
- 1.2. The awards may be changed / modified / split / merged / increased / decreased or cancelled by the Awards Management based on the number and quality of entries received
- 1.3. In the event that no participants are found to be worthy of inclusion by the Awards Management, the reward may be cancelled. The decision of Awards Management in this regard will be final and binding. The Awards Management will not entertain any queries in this regard

2. Award segment and categories:

Design categories	Sub Category
Gold	Bangle/ Bracelet
	Necklace / Mangalsutra
	Pair of Earrings
	Ring
	Set (piece of 3)
	Other

Silver	Bangle/ Bracelet
	Necklace / Mangalsutra
	Ring
	Pair of Earrings
	Other

Diamond	Bangle/ Bracelet
	Necklace / Mangalsutra
	Set (piece of 3)
	Ring
	Pair of Earrings
	Other

Jadau	Bangle/ Bracelet
	Necklace / Mangalsutra
	Ring
	Set (piece of 3)
	Pair of Earrings
	Other

Platinum	Bangle/ Bracelet
	Necklace / Mangalsutra
	Ring
	Pair of Earrings
	Other

Coloured Gemstone	Bangle/ Bracelet
	Necklace / Mangalsutra
	Ring
	Pair of Earrings
	Other

Statement Jewellery of the Year	3-piece set
Temple Jewellery of the Year	3-piece set

Non-design categories

Sr.	Categories
1	Store of the year - Standalone
2	Store of the year – Chain of stores
3	Most innovative marketing campaign
4	Excellence in customer service
5	Jewellery Designer of the Year
6	Emerging Jewellery Designer of the Year
7	Excellence in Visual Merchandising
8	Indian Jeweller of the Year (Nomination + Jury based)
9	Lab Grown Jeweller of the Year (Nomination + Jury based)
10	Lifetime achievement (Jury based)

- 2.1. The Award categories and number of winners may be changed / modified / split / merged / increased or cancelled by the Award Management / Jury based on the number and quality of entries received in each category. The decision in this regard will be final, non-contestable and binding on all participants. The Award Management will not entertain any queries in this regard
- 2.2. If no Participant in a category is found to be worthy of inclusion by the Jury, the Award category may be cancelled by the Jury. The Jury may decide to add nominees in the category to maintain high standards of participation. The decision of the Jury in this regard will be final and non-contestable. The Awards Management will not entertain any queries in this regard

3. Eligibility criteria

Category	Eligibility criteria
Excellence in Customer Service	<ul style="list-style-type: none"> • Applications for the Award category “Excellence in Customer Service” is open for all jewellery stores and entities operational in India • The applying company should have been in operation for minimum of 2 years (as on March 31, 2023) • The application must highlight measures undertaken to improve customer service in the past one year i.e April 2022 to March 31, 2023
Excellence in Design <ul style="list-style-type: none"> • Gold • Diamond • Silver • Jadau • Platinum • Coloured Gemstone 	<ul style="list-style-type: none"> • Applications for the Award category “Excellence in Design” is open for all jewellery stores and entities operating in India • The applying company should have been in operation for minimum of 2 years (as on 31 March 2023) A Set of 3 piece jewellery can be submitted only for Gold, Diamond and Jadau ornament types. If applied in any other category, apart from the ones mentioned above, the same shall be disqualified • All jewellery applying for the Awards should be Hallmark certified. Applicants shall be asked to submit the Hallmark certificate of the jewellery if they qualify as a finalist • Photographs submitted of the jewellery should adhere to the below pre-requisites: <ul style="list-style-type: none"> ○ Prototypes and/or CAD drawings will be disqualified ○ Photos submitted should be of finished jewellery ○ Black and white pictures submitted for the jewellery will be disqualified • Ornament should have been commercially put up for sale. Ornament value must be in INR as on March 31, 2023

<p>Indian Jeweller of the Year</p>	<ul style="list-style-type: none"> • Applications for the Award category is open to only retailers of the jewellery industry • The retailer participating in this category should be in existence for more than one year in India as on March 31, 2023. Proof of incorporation is mandatory to be submitted • Should hold all the necessary licenses and certificate to work as a retailer in the jewellery industry in India such as GST, Shops and Establishment License etc. Documents are mandatory to be submitted • The retailer should be in the business of selling jewellery to customers in India and pay taxes to the government accordingly • The award will be presented to the owner/CEO/MD or equivalent position in the retail brand
<p>Store of the Year - Standalone</p>	<ul style="list-style-type: none"> • Applications for the Award category “Store of the Year - Standalone” is open for all individual jewellery stores operational in India. Stores falling under Chain stores cannot participate in this category • The store applying for the category should have been in operation (on ground) for minimum of 2 years as on March 31, 2023 • The store applying for the category should have an area of minimum 1000 sq feet • It is mandatory to upload minimum 5 and maximum 10 coloured photos of the store (Indoor and Outdoor view) covering all aspects of the store.
<p>Store of the Year - Chain of stores</p>	<ul style="list-style-type: none"> • Applications for the Award category “Store of the Year – Chain of Stores” is open for all jewellery companies operational in India as chain of stores • Entity should have been in operation for minimum of 2 years as on March 31, 2023 • Entity applying in this category must have more than 3 operational on ground stores as on March 31, 2023 • It is mandatory to upload minimum 5 and maximum 10 colored photos of the store (Indoor and Outdoor view) covering all aspects of the store.
<p>Most Innovative Marketing Campaign</p>	<ul style="list-style-type: none"> • Applications for the Award category “Most Innovative Marketing Campaign” is open for all jewellery stores operational in India (individual stores as well as store chains) • The applying company should have been in operation for minimum of 2 years (as on March 31, 2023) • Campaign should have been executed in the last one year from a period of April 01, 2022, to March 31, 2023 For the integrated marketing campaign category, it is

	<p>mandatory to use minimum 3 mediums of marketing platform</p>
<p>Excellence in Visual Merchandising</p>	<ul style="list-style-type: none"> • Applications for the Award category "Excellence in Visual Merchandising" is open for all jewellery stores and entities operational in India • The jewellery store applying should have been in operation (on-ground) for minimum of 2 years (as on 31 March 2023). • Imitation Jewellery stores cannot apply for the Awards • It is mandatory to submit minimum 5 and maximum 10 pictures of the visual Jewellery put up on sale • Photographs submitted of the jewellery should adhere to the below pre-requisites: <ul style="list-style-type: none"> ○ Prototypes and/or CAD drawings will be disqualified ○ Photos submitted should be of finished jewellery ○ Photos Jewellery that is put for visual representation must be submitted ○ Black and white pictures submitted will be disqualified • Ornament should have been commercially put up for sale. Ornament value must be in INR as on March 31, 2023
<p>Emerging Jewellery Designer of the Year</p>	<ul style="list-style-type: none"> • Applications for the Award category "Emerging Jewellery Designer" is open for all designers who are currently working in a store operational in India or are freelancers • The individual applying for the Awards must be of the age of 35 years or below and should be working for a minimum of one year with a brand/store as on March 31, 2023. Proof of employment is mandatory to be submitted • Should be qualified with a valid degree to be working as a designer. Proof of qualification is mandatory to be submitted • The design with which they are applying must be of a wearable jewellery only and should be their original piece of work and should not be copied from any other source. If any design is found to be copied, then the same shall be disqualified • Submission of the jewellery design should adhere to the below pre-requisites: <ul style="list-style-type: none"> ○ Only Hand sketches are permitted ○ Photographs of finished jewellery are not permitted

	<ul style="list-style-type: none"> ○ CAD submissions are not allowed
<p>Indian Jeweller of the Year - Lab grown Jewellery</p>	<ul style="list-style-type: none"> ● Applications for the Award category “Indian Jeweller of the Year - Lab Grown Jewellery” is open for all jewellery manufacturing and production entities operational in India ● The applying company should have been in operation in India for minimum of 2 years (as on 31 March 2023) ● The lab grown jewellery produced must be IGI or GIA certified. If shortlisted, the participant shall be asked to submit the certificate for the same to the management ● The company must be manufacturing lab grown jewellery for minimum 2 years as on March 31, 2023 ● It is mandatory to submit photographs of the jewellery. The photographs must adhere to the below pre-requisites: <ul style="list-style-type: none"> ○ Prototypes and/or CAD drawings are not allowed ○ Photos submitted should be of finished jewellery ○ Photos pertaining to the manufacturing process of the Jewellery must be attached ● Jewellery should have been commercially put up for sale and its value must be in INR as on March 31, 2023
<p>Excellence in Design - Theme Based</p> <ul style="list-style-type: none"> ● Statement Jewellery of the Year ● Temple Jewellery of the Year 	<ul style="list-style-type: none"> ● Applications for the Award category “Excellence in Design” is open for all jewellery stores and entities operational in India ● The applying company should have been in operation for minimum of 2 years (as on 31 March 2023) ● Ornaments applied should be a set of 3-piece jewellery for statement, and temple jewellery categories ● For statement and temple jewellery, the base of the ornament should be Gold only ● All jewellery applying for the Awards should be Hallmark certified. Applicants shall be asked to submit the Hallmark certificate of the jewellery if they qualify as a finalist ● Photographs submitted of the jewellery should adhere to the below pre-requisites: <ul style="list-style-type: none"> ○ Prototypes and/or CAD drawings will be disqualified ○ Photos submitted should be of finished jewellery ○ Black and white pictures submitted will be disqualified ● Ornament should have been commercially put up for sale. Ornament value must be in INR as on March 31, 2023

Jewellery Designer of the Year	<ul style="list-style-type: none"> • The individual applying for the Awards must have experience of more than 5 years as a jewellery designer as on March 31,2023 and should be working for a minimum of one year with a brand/store. Proof of employment is mandatory to be submitted • The individual must be more than 35 years of age as on March 31, 2023 • Should be qualified with a valid degree to be working as a designer. Proof of qualification is mandatory to be submitted • The design with which they are applying must be of a wearable jewellery only and should be their original piece of work and should not be copied from any other source. If any design is found to be copied, then the same shall be disqualified • Submission of the jewellery design should adhere to the below pre-requisites: <ul style="list-style-type: none"> a. Only Hand sketches are permitted b. Photographs of finished jewellery are not permitted c. CAD submissions are not permitted
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- 3.1. Employees and immediate family members of the Awards management, sponsors and partners of the awards are not allowed to participate in the Awards.
- 3.2. The Jury holds the right to disqualify any application which does not meet the eligibility criteria. Jury's decisions are final and binding and cannot be challenged in any manner whatsoever.
- 3.3. The Awards management may modify the eligibility criteria from time to time with retrospective effect, without prior written notification

4. Completeness of entries and disqualifications

- 4.1. Applicants can apply only once for an initiative /project in a respective category. A separate form must be used in case a sister concern of the organization is participating
- 4.2. Application forms must be filled in English only
- 4.3. The application form needs to be complete in all respects
- 4.4. Disqualification of entries is at the sole discretion of the jury, on a case-by-case basis. The said disqualification will be as per the rules and regulations defined for the awards.
- 4.5. If at any time, any information provided by an applicant is found to be incorrect in any manner, then the applicant will be disqualified from the awards
- 4.6. If after the conclusion of the awards ceremony, any information provided by any applicant is found to be incorrect in any manner, then the applicant will be liable to return the award/ award money provided to the applicant under these awards
- 4.7. Determination of whether the information provided by the applicant is incorrect or not is at the jury's discretion

5. Call for entries and participation

- 5.1. Applicant can apply for the Awards by submitting the completed application form on the website (link to be entered here)
- 5.2. The Jury has the right to reclassify Application Forms from one award category to another, at its discretion. This is not contestable in any manner

6. Receipt of entries

- 6.1. A participant can apply for the Awards by logging on to <https://www.retailjewellersguildawards.com/> and filling the application form online and attach the supporting documents along with the application form directly on the website
- 6.2. Last date for receiving completed application forms is **Time&Date**
- 6.3. Receipt of application forms after last date of receipt specified may be permitted only at the discretion of the Awards Management
- 6.4. Awards Management will not be responsible for application forms that are received in an incorrect format / late / corrupt file etc.

7. Winner declaration

- 7.1. The Awards Management reserves the right to offer or withdraw any of the awards/rewards/gratification/awards as provided herein, at any point of time, including after they have been announced.
- 7.2. Awards Management shall have the liberty, but not the obligation, to publish information with respect to the submission made by the participants.
- 7.3. Participants declare that the details furnished in the application form and supporting documents submitted for the awards are true, correct, and complete and, wherever required, provided after thorough due diligence and inquiry. In case any of the said information is found to be false or untrue or misleading or misrepresenting, the participant will be liable and accountable for any consequences resulting thereto including indemnifying the Awards Management for any expenses, costs, losses, damages incurred.
- 7.4. The Participant authorizes the Awards Management to use the content submitted as part of my/our nomination/ participation, in whole or in part and use and display such content and entry, which shall include trade publications, press releases, electronic or social media posting to any website, electronic hyperlinks to the website of the Participant, and/or any other display format selected by the Awards Management during the awards ceremony or at a later point in time as it may deem fit.
- 7.5. The Awards Management may, in its sole discretion, exclude a participant from participating in any part of the Awards on various grounds, which may include without limitation (i) circumstances which renders the participant unfit to participate therein; (ii) inability to produce documentation specified proving the identity of the participant; (iii) any other reason that, at their sole discretion, would adversely impact the Award. At no point of time will the Awards Management be obliged to notify unsuccessful Participants of its decision
- 7.6. The Awards Management is not responsible if a call to a winner is not successful due to:
 - a. Line being busy
 - b. Congestion
 - c. No answer received
 - d. Poor call conditions / unclear reception

- e. Number engaged
 - f. Call drop
 - g. E-mail not delivered
 - h. Other reasons that could render a call unsuccessful or terminate it
- 7.7. The Awards Management further reserves the right to replace, at its discretion, any winner(s) who for any reason fails or is disqualified from or is unable to participate in the Award, with another Participant who should be eligible to be a winner.
- 7.8. The Awards Management will reach out to winners within 30 days from winner declaration to obtain details and documentation, if any, to initiate the registration process for the award, if applicable. The Awards Management will make a maximum of 3 attempts to get in touch with such winner. Failure to contact the winner may result in forfeiture of the award for such participant and the Awards Management may award the same to subsequent eligible participant with highest score.
- 7.9. The Awards Management will use the e-mail used to register for the Awards by the participant, to identify the winner of the awards won, if any. Inability on the part of the participant to accordingly show or provide the required identification proof could entitle Awards Management to disqualify the participant from any winnings, if any.
- 7.10. Awards Management shall make all reasonable endeavors to (i) enable participant(s) to proceed with participation in the Awards (ii) to contact all winner(s) at each relevant juncture of the Awards, Awards Management can make no guarantee thereof and Awards Management shall in its sole discretion be entitled to proceed with the next entitled participants who are eligible to be winners under the Terms, in case it is unable to successfully contact and communicate with participants(s)/ winner(s) in terms hereof.
- 7.11. Awards Management will have no liability to a participant who is unable to take part in the Awards, for whatever reason and Awards Management shall be entitled to disqualify the participant(s) from the Awards, at any time, at the discretion of Awards Management.
- 7.12. Awards Management further reserves the right to replace, at its discretion, any winner(s) who for any reason fails or is disqualified from or is unable to participate in the Awards, with another participant, notwithstanding that such participant may have been previously eliminated from the Awards and each participant shall agree to collect the award as and when required by Awards Management to do so.
- 7.13. If at any point, it is determined by Awards Management that any person has tampered with the Website, or any data / servers / database / etc. related to the Awards, Awards Management reserves the right at its discretion to revoke or winnings/awards of any such participants and / or initiate litigation as deemed fit and necessary by Awards Management.
- 7.14. Awards Management will reach out to winners within 30 days from winner declaration to obtain details and documentation, if any, to initiate the registration process for the award, if applicable. Awards Management will determine delivery of the Award in consultation with the other partners of the platform and based on what is made available. Neither Awards Management nor the partners will be responsible should the winners refuse to accept the award as made available.
- 7.15. Winners who have won the awards will receive a communication regarding the awards via email on the registered email id, from the Awards Management, or on the Website. The details will be intimated by Awards Management to each such winner on the email id provided by them at the time of registration on Website, on

a best effort basis. Any awards not collected / claimed within 30 days will be forfeited and the winners will be disqualified.

- 7.16. The winners, in order to claim/ redeem awards will be required to send attested copies of a valid photo ID proof issued by the Government with address (passport, or any other Government identity proof, etc.) and any other documents that will be required within the stipulated time.
- 7.17. The winner agrees that the delivery of the award may be delayed as a result of a delay in submission of documents and/ or any force majeure events which are not within the control of Awards Management, including but not limited to the orders/notifications/restrictions/prohibitions by the Government of India/other countries and the respective States/Union Territories, aimed at containment of the spread of COVID-19.
- 7.18. The winners / grand award winner hereby agrees that he/ she shall not hold Awards Management responsible for any delays and/ or disputes and/or claims arising out of the award and shall indemnify the Awards Management against any and all such claims.
- 7.19. The winners hereby agree that any in case of any disputes/ claims arising out of the award, the same shall be addressed directly to the Awards Management.
- 7.20. Awards Management may refuse to pay the award to the winners in the event of any fraud, dishonesty or non-entitlement on the part of any of such Winner(s) to participate in the Awards, under the Terms.

8. Validity and correctness of information

- 8.1. If at any time, including after the conclusion of any of the Award's ceremonies, any information provided by any Participant, is found to be incorrect in any manner, then the Participant will be liable to be disqualified and / or return the Awards and the monetary emoluments provided to the participant under this Awards, if any. Awards Management may also take penal action against the Participant for providing false information to participate in the Awards
- 8.2. Determination of whether information provided as fair and accurate rests with the Jury and Awards Management
- 8.3. Awards Management has the right to ask for proof of information provided / audit the information provided in the entry form. If such a request is made and the Participant does not agree, the Participant could be disqualified from participation at the Awards
- 8.4. Awards Management will make calls to the references provided in the application form for verifying the information provided by the applicants in the form

9. Prohibited Activities

- 9.1. Viruses, trojan horses, worms, time bombs, corrupted files, malware, spyware, or any other similar software that may damage the operation of another's computer or property
- 9.2. Using the website in any manner intended to damage, disable, overburden, or impair any server, or the network(s) connected to any server, or interfere with any other party's use and enjoyment of the site
- 9.3. Attempting to gain unauthorized access to the site, other accounts, computer systems or networks connected to any server through hacking, password mining or any other means.
- 9.4. Obtaining or attempting to obtain any materials or information stored on the Site, its servers, or associated computers through any means not intentionally made available through the site

10. Limitations & Disclaimers

- 10.1. The Awards Management will not be responsible for late/ incomplete/ corrupted/ defective entries and/or which cannot be read or viewed for any reason, and such Entries shall stand automatically disqualified. Awards Management shall not be responsible if for any technical, physical or other reasons, the Entry is not received or cannot be read/ viewed/ judged.
- 10.2. The Awards Management reserve their right to suspend, cancel or modify, add to, or truncate these Terms & Conditions or Award and/or rules relating thereto at any time without notice. Participants shall periodically check this page for updating of these Terms & Conditions.
- 10.3. Awards Management gives no warranties in respect of any aspect of the Event or any materials related thereto or offered at the Event and, to the fullest extent possible under the laws governing this Agreement, disclaims all implied warranties, including but not limited to warranties of fitness for a particular purpose, accuracy, timeliness, and merchantability. The Event is provided on an "as-is" basis. Awards Management does not accept any responsibility or liability for reliance by you or any person on any aspect of the Event or any information provided at the Event.

11. General

- 11.1. Participant agrees that the Participant is legally capable of entering and, if selected, participating in the Awards and agree to the Terms & Conditions
- 11.2. Participant understands and agrees that merely participating in this Awards does not entitle the Participant to an award or to any other form of consideration
- 11.3. Participant shall be completely responsible for handling any infringement or alleged infringement and shall indemnify Awards Management from any claims, costs or damages from infringement or alleged infringement of the logo or trademark or the defines of a claim or any costs payable thereof.
- 11.4. Participants for the purpose of entering the Awards, automatically grants the Awards Management a royalty-free, irrevocable, worldwide, non-transferable, non-exclusive right and license to use and display such entry, for participation in the Awards, and any intellectual property in relation to and arising out of such participation in the Awards and footage thereof, which shall include trade publications, press releases, electronic posting to the Website, the website in any display format selected during the Awards as it deems fit.
- 11.5. The Awards Management reserve the right to, at its discretion, withdraw or amend or add to the Terms & Conditions of the Awards at any time, with prospective or retrospective effect, and does not take responsibility for any loss or damage that any individual or organization may suffer as a result of participating or attempting to participate in the Awards, the Awards being withdrawn, or its rules amended
- 11.6. Should a participant wish to withdraw from the Awards, kindly inform the Awards Management in writing on (helpline email ID to be put here) at any time up to one week prior to the final awards ceremony
- 11.7. All disputes relating to or arising out of the Awards shall be subject to the laws of India, and shall be subject to the exclusive jurisdiction of the courts of competent jurisdiction at Mumbai, India
- 11.8. In the event these terms and conditions do not cover any question or complaint in relation to the Awards, the same will be concluded on by the Awards Management(for all other issues) or an independent body or legal team as appointed by the Awards Management and deemed necessary

12. Website

- 12.1. The website is only an informational website <https://www.retailjewellersguildawards.com/in> (the "Website") for the Awards. The Awards Management is not liable or responsible for any action or decision taken by Participant or anyone acting on Participant's behalf or under Participant employment or under contract with Participant. The Awards Management shall not be under any obligation to Participant and Participant shall have no obligation or rights in relation to the Awards and shall have no claims whatsoever against the Awards Management relating to the selection process or the running of the Awards
- 12.2. The Awards Management shall not be responsible for:
- i. any delivery, failures relating to the registration or uploading videos/presentations.
 - ii. any SPAM generated messages as result of Participant accessing the Website.
 - iii. Awards Management not receiving or rejecting any data.
 - iv. any lost, late, or misdirected computer transmission or network, electronic failures of any kind or any failure to receive entries owing to transmission failures or due to any technical reasons and
 - v. Other conditions/situations or failures beyond its control.

13. Disclaimers

- 13.1. The Awards Management has no obligation to screen the entry material in advance and is not responsible for monitoring entries for the purpose of preventing violation of intellectual property ownership rights, or violations of any law, rule, or regulation. If the Awards Management is notified of submissions or materials that may not conform to the Rules, it may investigate the allegation and determine in good faith and in its sole discretion whether to eliminate such an entry from consideration. The Awards Management has no liability or responsibility to Participants or other users of the Website for performance or non-performance of such activities.
- 13.2. Awards Management failure to exercise any right shall not be deemed a waiver of any further rights. Awards Management shall not be liable for any failure to perform its obligations where such failure results from any cause beyond Awards Management's reasonable control. If any provision of this Agreement is found to be unenforceable or invalid, that provision shall be limited or eliminated to the minimum extent necessary for this Agreement to otherwise remain in full force and effect and enforceable. This Agreement is not assignable, transferable or sub-licensable by you except with Awards Management prior written consent. This Agreement shall be governed by the internal laws of the India and the parties shall submit to the exclusive jurisdiction of the courts located in Mumbai, INDIA.
- 13.3. A party that substantially prevails in an action brought under this Agreement is entitled to recover from the other party its reasonable attorneys' fees and costs. Both parties agree that this Agreement is the complete and exclusive statement of the mutual understanding of the parties and supersedes and cancels all previous written and oral agreements, communications and other understandings relating to the subject matter of this Agreement, and that all modifications must be in a writing signed by both parties, except as otherwise provided herein.

- 13.4. No agency, partnership, joint venture, or employment is created as a result of this Agreement and you acknowledge that you do not have any authority of any kind to bind Awards Management in any respect whatsoever.

14. Systems and availability

- 14.1. Awards Management, its affiliates, process advisors, contractors, partners and promotion are not responsible for technical, hardware, software, or other communications malfunctions, errors or failures of any kind, lost or unavailable network connections, Website, Internet, or ISP availability, unauthorized human intervention, traffic congestion, incomplete or inaccurate capture of information (regardless of cause) or failed, incomplete, garbled, jumbled or delayed computer transmissions which may limit participants / participant's ability to participate, including any injury or damage to participants or any other person's computer or mobile device relating to or resulting from participating in or downloading any materials. Awards Management is not responsible for lost, late, illegible, incomplete, invalid, unintelligible, technically corrupted or misdirected answers, which will be disqualified. Awards Management shall attempt to use commercially reasonable efforts to ensure the security and accuracy of all answer's personal details (provided, however, that Participants acknowledge and agree that such methodologies are not infallible, and that the organizers make no guarantee as to their effectiveness).
- 14.2. Any loss or outrage or dissatisfaction suffered by the course of the Awards by a participant would not be the responsibility of Awards Management and/or its associates/ affiliates and Awards Management or its associates/affiliates will not be responsible to make good any such loss or dissatisfaction.
- 14.3. All attempts will be made to protect the data from loss and corruption, but in the event such data loss happens, Awards Management may have to continue with whatever data is available, or in any other manner as it may deem reasonable. Awards Management should not be held responsible for any loss of data or the action taken on account of the same. Awards Management will not be held responsible to make good any such loss or dissatisfaction on account of such loss.
- 14.4. In case multiple entries are received from a participant with the same idea, Awards Management has the right to choose the first submission from that participant
- 14.5. Prior to start of the Awards, the participant must check that the Websites are operational and functioning correctly. The participant is advised to keep adequate RAM and phone memory available to ensure smooth functioning of the site
- 14.6. The server used to communicate with the participant has adequate redundancies built into it. However, in the rare cases, the server is down during the call for entry period, Awards Management will, at its discretion but not as an obligation, determine such measures as it may deem fit
- 14.7. The participant acknowledges that all possible issues may not have been identified by Awards Management and its partners and agrees to hold harmless Awards Management and its partners for the application, network, process, technical or any other failures. Any losses, injury, discomfort, loss of privacy, inability to participate or any other discomfort of any sort caused to the participant or the participant's property or device shall not be the responsibility of Awards Management or its partners.
- 14.8. No person (i.e., either the participant, or any person on behalf of the participant) shall initiate litigation against Awards Management or its partners in any

manner without first providing Awards Management a complaint at xxx and providing Awards Management an opportunity to address the complaint.

- 14.9. Awards Management shall not be liable for any failure of the application server or system in the course of Awards.

15. Confidentiality and Publicity

- 15.1. Awards Management shall keep all the information collected from the participants confidential and shall not share the information so collected with any party, save and except for the purpose of the Awards. The participant by providing the aforesaid sensitive personal information hereby agree that Awards Management shall have the right to share the information so collected with such other third party as required for the purpose of the Awards and hereby agree that they shall not file any claim against Awards Management for sharing of such personal information. Any information shared by the participant to Awards Management shall be handled by Awards Management in terms of the privacy policy of Awards Management.
- 15.2. By entering the Awards, Participant agree to participate in any media or promotional activity resulting from the Awards as reasonably requested by the Awards Management at their expense and agree and consent to use of their name and/or likeness by the Awards Management.
- 15.3. Awards Management will contact participants in advance of any Awards Management media request for interviews. The submissions may also be used for promotional, marketing, press and media purposes and Participants agrees to waive any rights and not assert any intellectual property rights that they have or may have in the project submission. Awards Management reserves the right to publish the name and likeness of the participants, the Finalists and the Winners of the Awards on Website or through other media for publicity purposes. Participant acknowledge that they will not be paid for use of name and/or likeness or project submissions and hereby relinquish (and with respect to its company, if applicable) any past, present, or future monetary or other claims against Awards Management and its affiliates for this use.
- 15.4. None of the participants shall, without the prior written approval of Awards Management, speak to the press or any other media or any third person, nor give any interviews or comments relating to any aspect of the Awards. The participant shall not disclose any information whatsoever relating to Awards Management to any other party. Violation of this clause shall immediately disqualify the participant's prospects of further participation.
- 15.5. The participant shall at all times keep confidential all particulars and details regarding the Awards
- 15.6. Any photographs, videos etc. submitted by the participant s/winners to Awards Management or recorded, shall on submission / creation become the property of Awards Management and shall be available to Awards Management for exploitation across all mediums throughout the world in perpetuity. The participant (s) shall ensure that the photos or videos submitted by them in any public domain or their performances shall not be obscene, vulgar, defaming, denigrating women or children, hurting religious sentiments, depicting violence or shall not infringe the rights of a third person. The participant (s) shall solely remain liable for any action (criminal/civil) arising therefrom.
- 15.7. Acceptance of these terms & conditions by the participant constitutes permission for Awards Management, including its affiliates, to click photographs, record videos of the participant (s) and use the participant (s) name, photographs,

likeness, voice and comments for advertising and promotional purposes in any media worldwide for purposes of advertising and trade without any additional compensation whatsoever.

16. Privacy

- Participant agree that personal data submitted with an entry, including name, mailing address, phone number, and email address may be collected, processed, stored and otherwise used by Awards Management and its affiliates for the purposes of conducting and administering the Awards only. By entering the Awards, participant agree to the transmission, processing, disclosing and storage of this personal data by Awards Management and its affiliates. All personal information that is collected from the participant is subject to Informa's Privacy Policy, located at: [\(privacy policy link to be inserted\)](#)

17. Warranty and indemnity

- Participant warrant that their entry submission is their own original work and, as such, they are the sole and exclusive owner and rights holder of the entry submitted and that they have the right to submit the entry in the Awards and grant all required licenses. Each Participant agrees not to submit any entry that: (a) infringes any third party proprietary rights, intellectual property rights, industrial property rights, personal or moral rights or any other rights, including without limitation, copyright, trademark, trade names, industrial designs, patent, trade secret, privacy, publicity or confidentiality obligations; or (b) otherwise violates applicable state, federal, or local law
- To the maximum extent permitted by law, Participant indemnifies and agrees to keep indemnified Awards Management at all times from and against any liability, claims, demands, losses, damages, costs and expenses resulting from any act, default or omission of the Participant and/or a breach of any warranty set forth herein. To the maximum extent permitted by law, Participant agrees to defend, indemnify and hold harmless Awards Management from and against any and all claims, actions, suits or proceedings, as well as any and all losses, liabilities, damages, costs and expenses (including reasonable attorney's fees) arising out of or accruing from: (i) any project submission or other material uploaded or otherwise provided by Participant that infringes any copyright, trademark, trade secret, trade dress, patent or other intellectual property right of any person or defames any person or violates their rights of publicity or privacy; (ii) any misrepresentation made by Participant in connection with the Awards; (iii) any non-compliance by Participant with these Terms; (iv) claims brought by persons or entities other than the parties to these Terms arising from or related to Participant's involvement with the Awards; (v) acceptance, possession, misuse or use of any award or participation in any Awards-related activity or participation in the Awards; (vi) any malfunction or other problem with the Awards Website in relation to the entry and participation in the Awards by Participant; (vii) any error in the collection, processing, or retention of entry or voting information in relation to the entry and participation in the Awards by Participant and in the voting process by consumers; or (viii) any typographical or other error in the printing, offering or announcement of any award or winners in relation to the entry and participation in the Awards by Participant.